

Business Continuity App

Android Mobile App User Guide

Contents

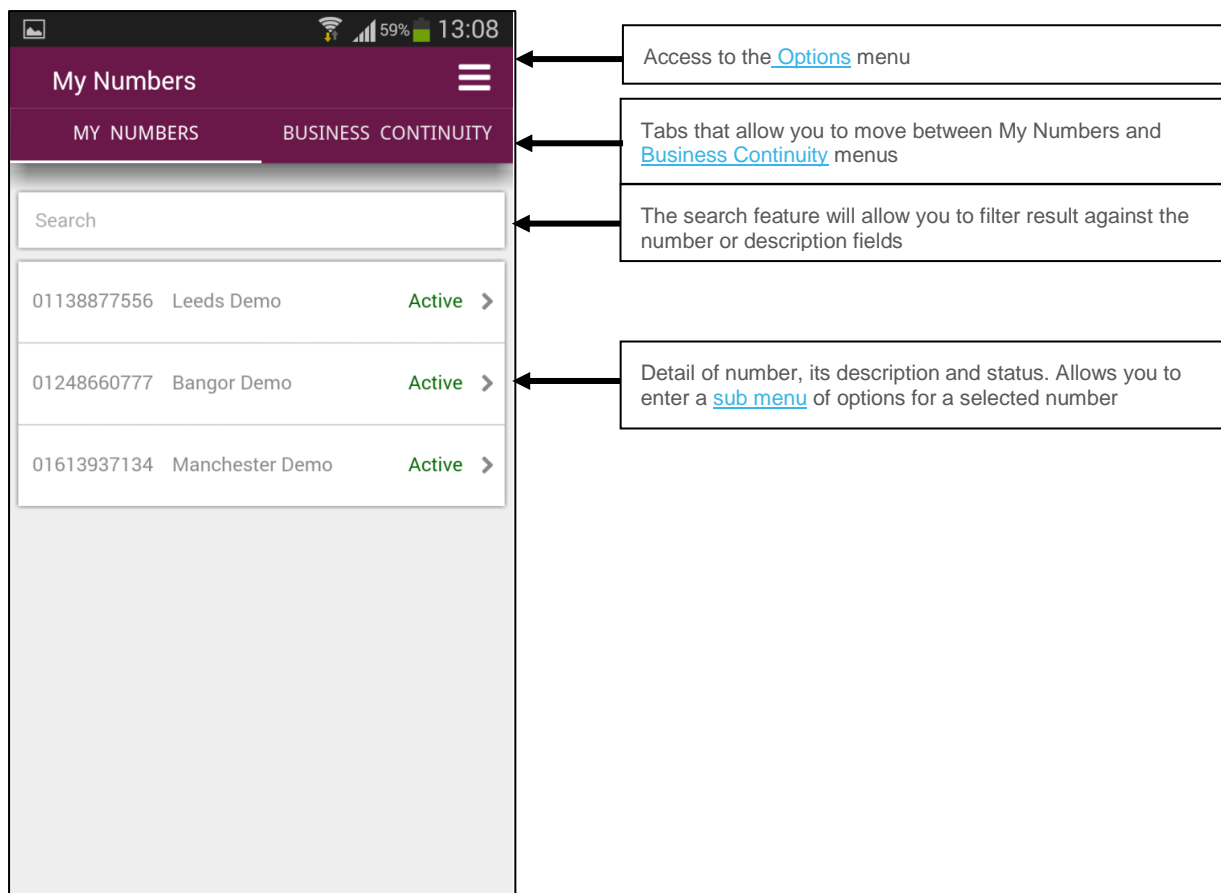
Contents	3
<i>Business Continuity App Overview – My Numbers Screen</i>	4
<i>Business Continuity App Overview – Business Continuity Screen</i>	5
Business Continuity App Overview – Options Screen.....	6
My Number Sub Menu.....	7
How to use the Follow Me Service	8

Business Continuity App Overview – My Numbers Screen

The Business Continuity (BC) App. offers users an additional way to access a subset of Business Continuity functionality as subscribed at www.mybusinesscontinuity.co.uk.

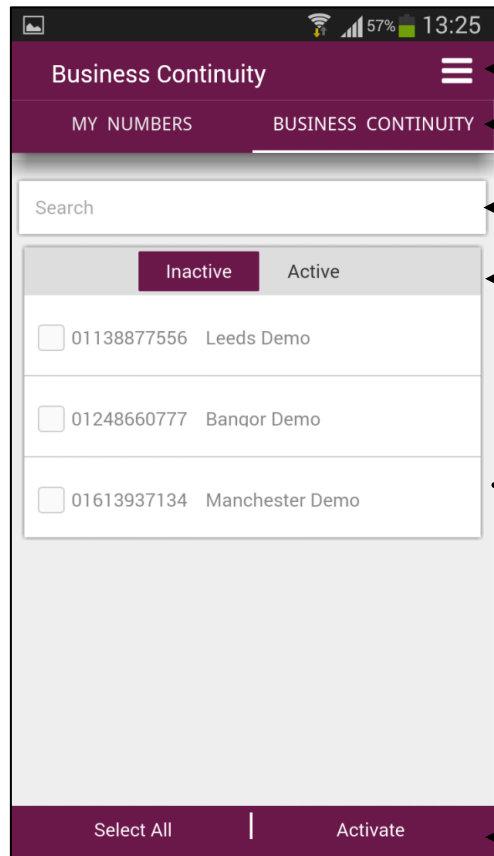
Upon successful login, users are greeted with:

- ◆ A list of Business Continuity numbers from their company account
- ◆ A Business Continuity tab to filter numbers that have an active or inactive validated BC call plan
- ◆ An options tab containing information about the App
- ◆ A help section
- ◆ The logout option.



Business Continuity App Overview – Business Continuity Screen

The Business Continuity screen on the App provides a user on the move with two click activation of predefined and validated BC plans created on the Business Continuity Portal. The screen displays them in two states, active or inactive, and allows for quick and simple activation or deactivation of the BC plan. Deactivation restores the previously active Stored Call Plan.



The screenshot shows the Business Continuity screen on an Android device. The top status bar displays the time as 13:25 and battery at 57%. The app header is purple with the title 'Business Continuity' and a hamburger menu icon. Below the header are two tabs: 'MY NUMBERS' and 'BUSINESS CONTINUITY'. A search bar is located below the tabs. Underneath the search bar are two toggle buttons: 'Inactive' (selected) and 'Active'. A list of three items is shown, each with a checkbox and a description: '01138877556 Leeds Demo', '01248660777 Banqor Demo', and '01613937134 Manchester Demo'. At the bottom of the screen, there are two buttons: 'Select All' and 'Activate'.

Access to the [Options](#) menu

Tabs that allow you to move between [My Numbers](#) and Business Continuity menus

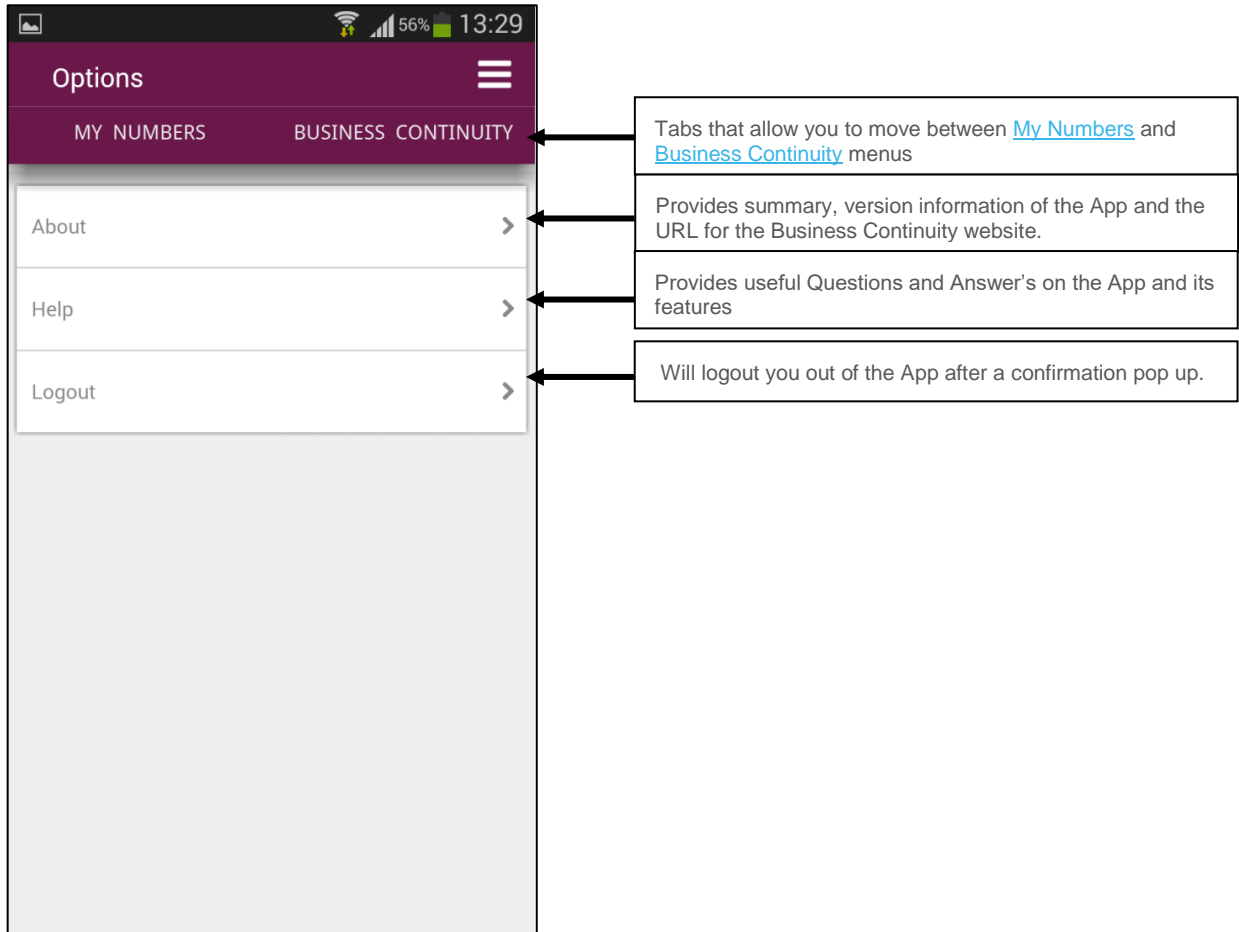
The search feature will allow you to filter results against the number or description fields

Toggle and filter between numbers that have Inactive or Active validated DR call plans.

Numbers that have validated and inactive BC plans will appear in a list here. Each number can be individually selected by use of the check box for immediate activation of its defined BC plan. The user defined description is also displayed. When toggled the numbers with Active plans will be displayed.

Select All option will tick all boxes within the list. Activate will activate any ticked numbers. The toggled option will Deactivate a checked numbers DR plan and return the number back to the last active Stored Call Plan.

Business Continuity App Overview – Options Screen



My Number Sub Menu

The My Number sub menu gives the user access to a range of services that can be activated or viewed from a smart device whilst on the move.

Back button to previous menu and detail of the number being viewed. Access to the [Options](#) menu.

Tabs that allow you to move between [My Numbers](#) and [Business Continuity](#) menus

Information about the User defined description, most recent call plan used and the call plan status of the selected number

Shows the App call control options and which point my number option is active.

[Follow me](#) - Point your number to one or more destinations which will ring simultaneously when your number is called.

[Voicemail to Email](#) - Point your number to voicemail and receive the recorded message to a defined email address. Will be greyed out if not subscribed to.

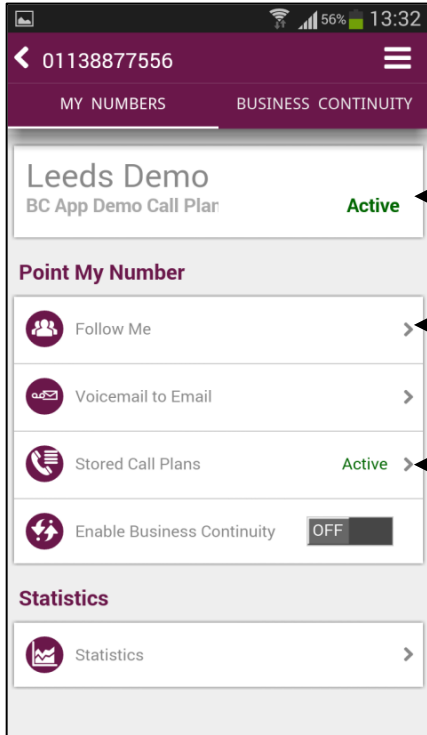
[Stored Call Plans](#) - Point your number to an existing call plan previously created on the Business Continuity portal.

[Enable Business Continuity Slider](#) - One touch activation of your Business Continuity Portal defined BC plan. If no BC plan is set option will be greyed out

Access to the performance statistics associated to the number selected

How to use the Follow Me Service

The Follow Me service is exclusive to the App and allows you to immediately point your number to an alternative destination. You can enter a number freehand or select from your contacts list.

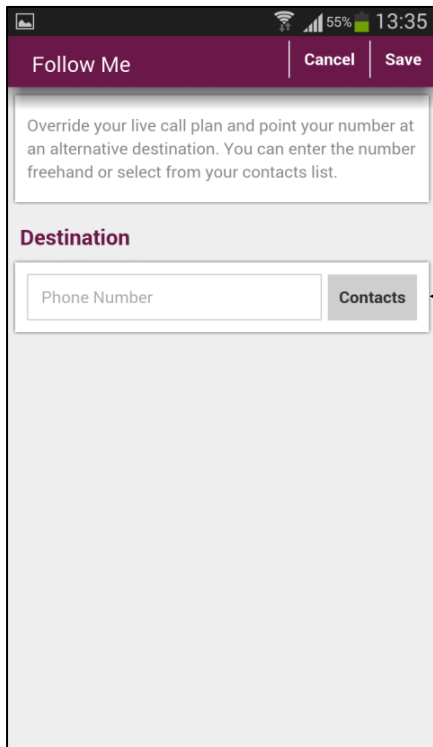


Info bar shows the current status of the Inbound call plan i.e. The Stored Call Plan called "Call Plan" is active

Enter Follow me sub menu

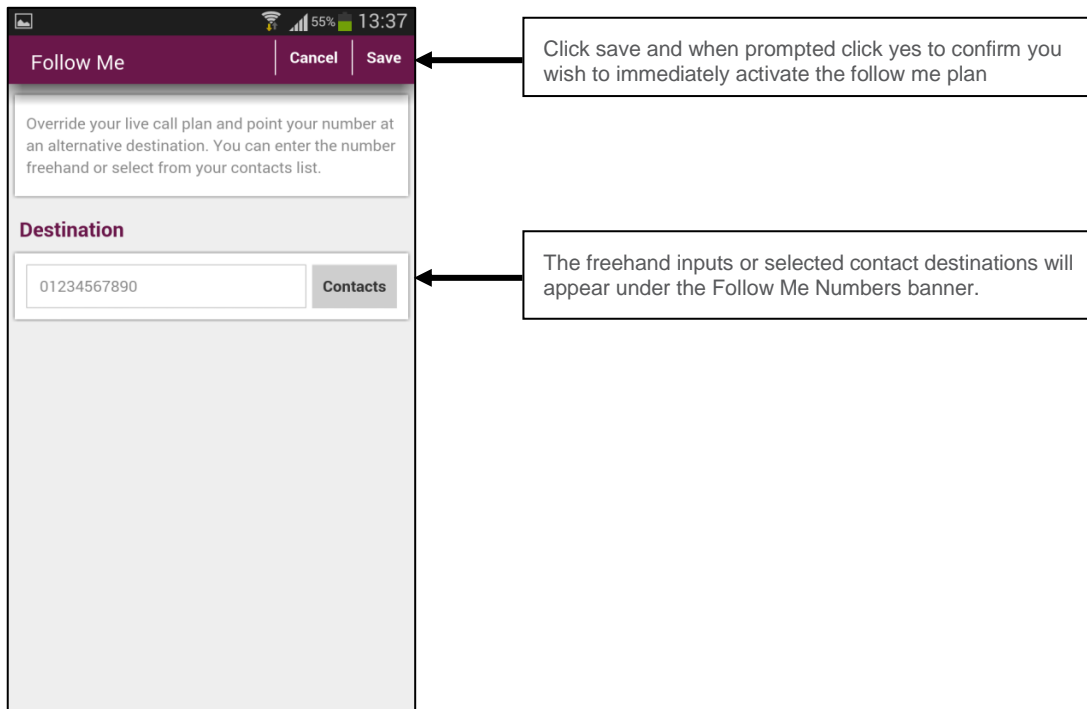
Shows that an Business Continuity Platform Stored Call Plan is Active

You will now presented with the Follow Me menu screen



Under the destination banner you can, either, enter destination details freehand or choose from the devices contact directory.

Click save to activate the plan.



The Follow Me plan will be immediately activated and the App will return you to the My Number menu.

